

## TOOYN App – Privacy Policy

Effective Date: October 14, 2025

Owner: Davit Manukyan (DBA DM Professional Services) (“we,” “us,” “our”)

App: TOOYN (the “App”)

### 1. Introduction

DM Professional Services (“we,” “us,” or “our”) operates the TOOYN mobile application (the “App”). This Privacy Policy explains how we collect, use, store, and share information about users (“you,” “your”) when you use the App. By accessing or using TOOYN, you acknowledge and agree to this Privacy Policy and our Terms and Conditions. If you do not agree, please discontinue use of the App immediately.

### 2. Information We Collect

**A. Information You Provide Voluntarily** When creating an account or using features of the App, you may provide:

- Name, email address, phone number, or other contact information
- Profile information, including photos, service descriptions, or listings
- Location data (live or pinned)
- Payment information (processed by third-party providers such as Stripe)
- Messages, feedback, or content you submit All such information is provided voluntarily and with your full consent.

**B. Automatically Collected Information** When you use TOOYN, we may automatically collect:

- Device and app identifiers
- IP address and browser type
- Usage data (interactions, timestamps, navigation)
- Approximate or precise location, depending on device settings. This data helps improve functionality, security, and user experience.

### C. Third-Party Data

We may receive information from:

- Payment processors (e.g., Stripe)
- Mapping providers (e.g., Google Maps)
- Analytics and marketing partners. We handle such data in accordance with this Privacy Policy.

### 3. Use of Information

We may collect, store, process, and use information for the following purposes:

- To operate, maintain, and improve the App and its features
- To enable live or pinned location visibility between users
- To facilitate communication between users
- To manage user accounts, subscriptions, and payments
- To provide customer support and respond to inquiries
- To analyze usage trends and improve services
- To send administrative notifications, updates, or promotional offers
- For marketing, analytical, and reporting purposes
- To comply with applicable laws and regulations You acknowledge that by providing information to the App, you do so voluntarily and with consent, and that we may use and share such data in any lawful manner not prohibited by United States or California law.

#### 4. Sharing of Information

We may share user information:

- With third-party service providers that assist in operating the App (e.g., hosting, analytics, payment, or location services)
- With marketing or analytical partners for lawful business purposes
- With law enforcement or regulatory agencies when required by law
- In connection with a merger, acquisition, or transfer of business assets We do not sell personally identifiable information in violation of U.S. or California law. We may share aggregated or anonymized data that does not personally identify individuals.

#### 5. Location Data

The App uses location data to show your live or pinned position to other users. You can toggle your live status on or off at any time within the App. By enabling location features, you consent to the collection and display of your location as part of App functionality. We are not responsible for how other users may use or interpret your shared location.

#### 6. Data Retention

We retain information for as long as necessary to provide the App's services, comply with legal obligations, resolve disputes, or enforce our agreements. You may request account deletion at any time by contacting us at [dmproservicesla@gmail.com](mailto:dmproservicesla@gmail.com).

#### 7. Security

We take reasonable administrative, technical, and physical measures to protect your information against unauthorized access, alteration, or disclosure. However, no method of transmission or storage is 100% secure, and we cannot guarantee absolute security.

#### 8. Your Rights and Choices

9. Depending on your location and applicable law, you may have the right to:
  - Access and receive a copy of your personal information
  - Request correction or deletion of your data
  - Opt out of marketing communications
  - Withdraw consent for data processing (subject to legal limits). Requests can be submitted via email at [dmproservicesla@gmail.com](mailto:dmproservicesla@gmail.com).

9. Payments

All payments and subscriptions are processed through secure third-party providers (e.g., Stripe). We do not store credit card or payment details. Any disputes or refunds are subject to the respective payment provider's policies.

10. Children's Privacy

The App is intended for adults (18+). We do not knowingly collect personal data from minors. If we learn that a user under 18 has provided information, we will delete it promptly.

11. Third-Party Links and Services

The App may contain links or integrations with third-party services (e.g., Google Maps, Stripe). We are not responsible for their privacy practices or content. Please review the privacy policies of those third parties before using their services.

12. Legal Basis for Processing (California and U.S. Users)

We process data based on:

- Your consent
- Our legitimate business interests
- The performance of a contract (providing the App)
- Compliance with legal obligations

13. Changes to This Policy

We may update this Privacy Policy from time to time. Any material changes will be posted within the App, and the "Effective Date" will be updated accordingly. Continued use of the App constitutes your acceptance of any updates.

14. Contact Information

For questions, requests, or concerns about privacy, contact: DM Professional Service.

Email: [dmproservicesla@gmail.com](mailto:dmproservicesla@gmail.com)

Los Angeles, California, USA

## 15. Copyright Notice

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